

www.select-technology.co.uk

# WorkTogether

# Some providers promise the world, but can they deliver?

WorkTogether is the name of our fully comprehensive IT support package.

Straightforward, reliable service from an expert team focused on your business.

We're focused on partnerships for the long term. No hidden costs, supporting your business growth.

What's more, we're Cyber Essentials, ISO 27001 and ISO 9001 certified. Keeping businesses protected since 1994.

**Get in touch today** and discover what we can do for you.



Take a look at our latest case studies to hear what our customers think

# **IT SUPPORT**



# Award-winning service desk

Our smart, considerate team talk in plain English, not jargon. They're award winning for good reason.



# 15-minute response

We respond quickly so your teams can get on with their day. Where things take longer to fix, we'll keep you informed.



### Out of hours

Optional out of hours support also available. Perfect for businesses with 24/7 operations.



# **Unlimited support**

We can fix most things remotely but onsite support is included too. We're there when you need us.



# Installations included

From new kit for starters to upgrades and office moves. We include installations in the price.

# CUSTOMER SERVICE



### **Customer satisfaction**

We're focused on delivering an excellent and efficient service. Every single time you contact us.



# **Review meetings**

We offer a monthly meeting with your Technical Account Manager. We measure success by your happiness not sales targets.

# TEAM SUPPORT



# **Onboarding**

We provide a dedicated onboarding engineer to get you started. Our aim is to make the process simple and pain-free.



# **Training**

We provide monthly Microsoft 365 training and quarterly lunch and learn workshops. Upskilling your teams to keep them up to date.

# **SECURITY & COMPLIANCE**



# **Securing your business**

Our comprehensive security package will keep cyber criminals at bay.
From anti-virus, patches and DNS filtering to dark web monitoring.



# Continuous monitoring

We deliver IT support peace of mind. Preventing issues and reducing downtime.

# **LONG-TERM SUCCESS**



# Strategic roadmap

We offer Quarterly Technology Assessments alongside a Three-Year Roadmap to future plan. Aligning IT with your business ambitions.



# Al & automation guidance

We advise on integrating the latest technologies. An IT partner that looks to the future.

# **Professional service**

"A professional service, friendly team and the opportunity to scale our technology are just some of the reasons we chose to work with Select Technology."

Tom Ogden, Lambert & Foster

Lambert & Foster

Contact us today and discover what you'll love about partnering with us.

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